

## **Job Description: Bike Mechanic**

### **Bike Share is in Vancouver and here to stay!**

We are looking for bike mechanics who are excited about bike share and keen to join our great team. With over 100+ stations and 1,100+ bikes and more being added by our team, we need strong team players to help us keep things running smooth.

### **About the Position:**

**Bike Mechanics** keep the bikes and related equipment in a safe and smooth working condition for our members. Bike mechanics are expected to be creative in trouble shooting technical issues as they arise, and help develop standard procedures to test and implement system-wide. Each team member can expect to work on a variety of tasks and programs related to the overall system health and long-term goals.

### **About The Industry:**

Bicycle sharing is a healthy and sustainable form of public transportation in which bicycles are available through a shared use system for short-term rides. Proven to be incredibly successful in over 800 cities around the globe, bike share provides a fun and healthy way to commute to work, get around the city and explore the sites. Similar to car share, bike share is seeing tremendous growth and strong demand and usage by consumers.

### **About The Company:**

Vancouver Bike Share is part of the CycleHop family, the largest 'Smart Bike' bike share operator in North America, managing municipal bike share programs in over 15 cities. As operator of Mobi by Shaw Go (Vancouver Bike Share Inc.), we're looking for excellent candidates to help grow our team local team here in Vancouver.

### **Responsibilities include the following:**

- Bicycle maintenance and repairs
- Bicycle and station building and installation
- Bicycle, station and equipment maintenance
- Customer service and public outreach
- Balancing stations: loading and unloading bicycles from vehicle and stations
- Accurate maintenance record keeping
- Use of program hardware and maintenance software
- Follow company policies & protocols
- Additional duties as assigned by Manager/Supervisor

### **General Qualifications for the Bike Technician role:**

- Willingness to work both indoors and outdoors in all types of weather
- Valid Drivers License in good standing
- Excellent customer service and public engagement skills
- Strong interest in cycling and public transportation
- Strong computer and software knowledge



- Ability to load, and move bicycles and equipment (~50+ pounds)
- Extensive bicycle repair skills and general mechanical and shop experience

If you would like to be considered as an applicant, please respond to this job posting by providing your resume and a short cover letter describing your interest in cycling, bike share, and what you can bring to the team. Both the cover letter and resume should be submitted in .pdf format.

**Diversity and Equal Opportunity Employment:** Vancouver Bike Share Inc. is an equal opportunity employer committed to diversity and inclusion. We are pleased to consider all qualified applicants for employment regardless of race, color, religion, sex, sexual orientation, gender identity, national origin, age, or disability.

**Location:** Vancouver warehouse and the Mobi service area

**Compensation:** Based on previous experience

**Benefits:** Eligibility after time specific time commitment