



Lead Mechanic (Vancouver, BC)

Mobi Bike Share is now here in Vancouver, want to join our great team?

We are looking for a **Lead Mechanic** with professional bicycle maintenance and team management experience who is excited about public bike share and the opportunity to become part of our launch team. Join the team behind the scenes keeping the bikes functioning and easily accessible to our members and the public.

About the Position:

The Lead Mechanic is responsible for maintaining the bicycle fleet and complying with the service level agreements set by the City of Vancouver. You will have the opportunity to build the service center from the ground up and optimize the street team operations to best suit the needs of this project.

About The Industry:

Bicycle sharing is a healthy and sustainable form of public transportation in which bicycles are available through a shared use system for short-term rides. Proven to be incredibly successful in over 800 cities around the globe, bike share provides a fun and healthy way to commute to work, get around the city and explore the sites. Similar to car share, bike share is seeing tremendous growth and strong demand and usage by consumers.

About The Company:

Vancouver Bike Share is part of the CycleHop family, the largest 'Smart Bike' bike share operator in North America, managing municipal bike share programs in over 15 cities. As operator of the Vancouver Bike Share program, we're looking for excellent candidates to help grow our team.

Responsibilities include the following:

- Become an expert on all working aspects of bike share bikes
- Work under the guidance of the Operations Manager
- Bicycle assembly
- Repair bikes as needed to manufacturers specifications.

- Balancing stations: driving a vehicle, collecting bicycles, loading and unloading bicycles from vehicle, and balancing hub locations
- Bicycle inspections and repairs
- Station and bicycle cleaning
- Maintenance record keeping
- Interaction with back office software system
- Customer service
- Marketing activities: sales & promotions of bike share memberships to the local business community
- Bicycle safety orientations
- Other tasks and duties, as needed, beyond daily responsibilities
- Inventory management
- Bike manufacture and supplier relationship management

Requirements for the position:

- Minimum 3 years in similar role
- Ability to manage bicycle repair schedule
- Ability to oversee and train others
- Ability to manage a budget and inventory
- Certification from a recognized bicycle mechanic program
- Proven technical and mechanical aptitude and innovation
- Proven bicycle repair skills (shop experience) and mechanical abilities
- Ability to load, and move bicycles and equipment (~50 pounds)
- Valid Drivers License with good safety record
- Willingness to work outdoors in all types of weather
- Strong interest in cycling and public transportation
- Strong computer hardware and software knowledge
- Bicycle and station assembly and install
- Bicycle, station and equipment cleaning
- Balancing stations: loading and unloading bicycles from vehicle and stations
- Accurate maintenance record keeping
- Customer service and public outreach
- Follow company standard operating procedures and policies
- Additional duties as assigned by Manager/Supervisor
- Ability to quickly learn new technology
- Experience scheduling and managing staff

If you would like to be considered as an applicant, please respond to this job posting by providing your resume and a short cover letter describing your interest in cycling, bike share, and what you can bring to the team. Both the cover letter and resume should be submitted in .pdf format.

Diversity and Equal Opportunity Employment: Vancouver Bike Share Inc. is an equal opportunity employer committed to diversity and inclusion. We are pleased to

consider all qualified applicants for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, or disability.